

<b>POST:</b>	Technical Services Intern								
<b>START DATE:</b>	ASAP								
<b>LOCATION:</b>	Canary Wharf								
<b>WORKING HOURS:</b>	Weekly hours 37.5 Shift Patterns 8am -4:30pm 9am – 5:30pm 10am – 6:30pm								
<b>SALARY:</b>	<table> <tr> <td>National Living Wage</td> <td>£9.50</td> </tr> <tr> <td>21-22 Year Old Rate</td> <td>£9.18</td> </tr> <tr> <td>18-20 Year Old Rate</td> <td>£6.83</td> </tr> <tr> <td>16-17 Year Old Rate</td> <td>£4.81</td> </tr> </table>	National Living Wage	£9.50	21-22 Year Old Rate	£9.18	18-20 Year Old Rate	£6.83	16-17 Year Old Rate	£4.81
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### The Company

We specialise in delivering the four key pillars of IT Services to our global client base. Offering Consultancy, Cloud, Communication and Support solutions, we are uniquely placed to provide a complete service wrap which fulfils all requirements in a simple but comprehensive package. Recognised as an Intel Gold Technology Provider, Microsoft Cloud Service Provider, Solarwinds N-Able Elite Managed Service Provider and 3CX Platinum Partner we are well proven partner who provides complete peace of mind. Furthermore, with total ownership of our solutions we strive to bring competitive pricing to our enterprise offerings.

Our team is always committed to delivering exceptional service. We are a small but mighty unit who can rapidly adapt to the ever-changing needs of our clients and importantly, our size allows us to deliver great things whilst retaining the very personal, boutique levels of service we have become known for. Spanning a wide range of industries including Retail, Manufacturing, Distribution and Professional Services our Client base is extremely diverse. Ranging from small single user businesses through to vast international corporations we bring the same exceptional service to all.

### The Role

This role will be supporting data team and working inside our Data Centres in Canary Wharf and around the UK.

You will need to have a passion and interest regarding data centre migrations. Ideally you will have some knowledge around servers, applications, network, infrastructure and hosting. Have an interest and ideally experience in installation and configuring servers and storage equipment (HPE, Dell, etc)

Reporting to: Technical Services Manager

**Duties include:**

- You will rack & stack equipment
- You will label & terminate fibre or copper network cabling
- You will assist with the diagnosis of hardware and software - troubleshooting
- You will perform cabinet/cage audits
- You will be supporting with the Installation of cabling between racks
- You will perform migrations of equipment, power, or networking devices
- You will be working alongside our helpdesk team
- You will sometimes be working out of hours to help with updates.

**Desired Personal Skills**

- The ability to work under pressure and assimilate large quantities of information quickly, while maintaining attention to detail.
- A good problem solver.
- Driven proactive and self-motivated with the ability to use ones own initiative.
- Focused and logical approach to tasks.
- Approachable and open personality with a willingness to find solutions.
- Positive and friendly attitude.
- Professional telephone and email manner.
- Team player.
- Good leadership and motivational skills.

**Desired qualification**

- Maths GCSE grade A\*-C or 9-4 or equivalent or Functional Skills Level 2
- English GCSE grade A\*-C or 9-4 or equivalent or Functional Skills Level 2

**Future Prospects**

- Completion of Business Administration Level 3 Apprenticeship
- Potential for further Progression